

Ceramex® is a privately-owned UK company based in Slough. We use our extensive technical expertise and industry knowledge to provide outstanding DPF cleaning services to manufacturers and operators of trucks and buses. Ceramex's patented Xpurge® technology creates a reconditioned filter that performs like a new filter.

Quality policy

Ceramex Limited is committed to complete customer satisfaction by:

- meeting, in full, applicable requirements.
- using the knowledge and expertise that is resident within the company to the customer's benefit,
- implementing a quality management system that meets the requirements of international standard ISO 9001 and, through formal activities such as business planning and reviewing quality objectives so as to help improve the effectiveness of the quality system, and by
- seeking customer confirmation of satisfaction.

Environmental policy

Ceramex limited refurbishes DPF units for reuse which is recognised as an environmentally positive activity by increasing the life cycle of units. In all activities, the company aims to:

- protect the environment
- extend the working life and effectiveness of DPF units,
- comply with applicable law, legal and other requirements,
- prevent pollution at source by design and operational management,
- identify opportunities for continual improvement, and to
- implement and maintain a documented environmental management system that meets the requirements of ISO 14001 including the setting and reviewing of environmental objectives and targets.

This Corporate Manual and Policies are approved for issue and use

Colin Lewis, Managing Director